

SDS 2.0

Smart Digital Systems

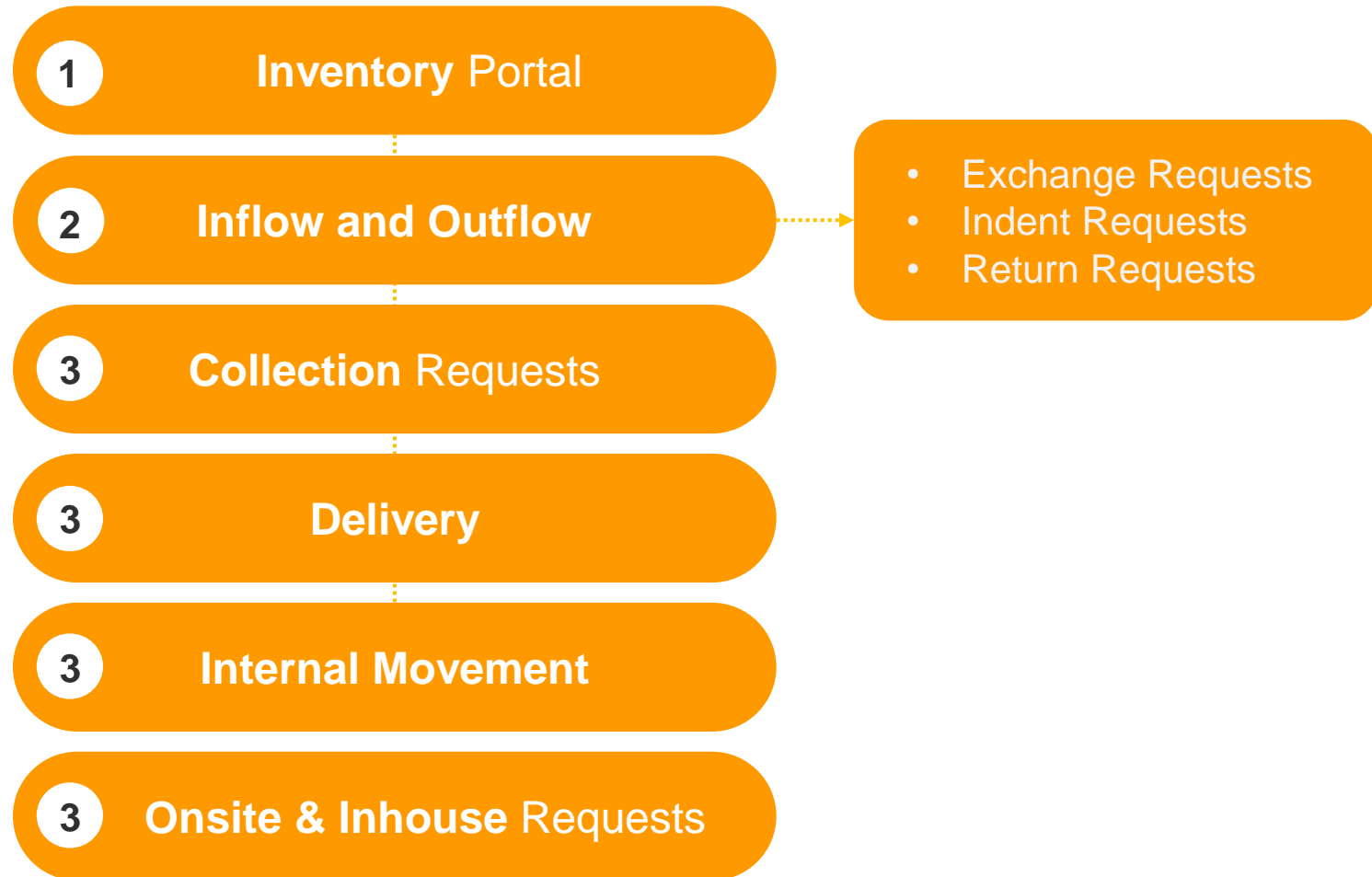
User Guide for Inventory Store | Managing inventory

 **ST Engineering**

Co-Confidential

18th November 2024, Release 4 v1.1

Agenda





Inventory Portal

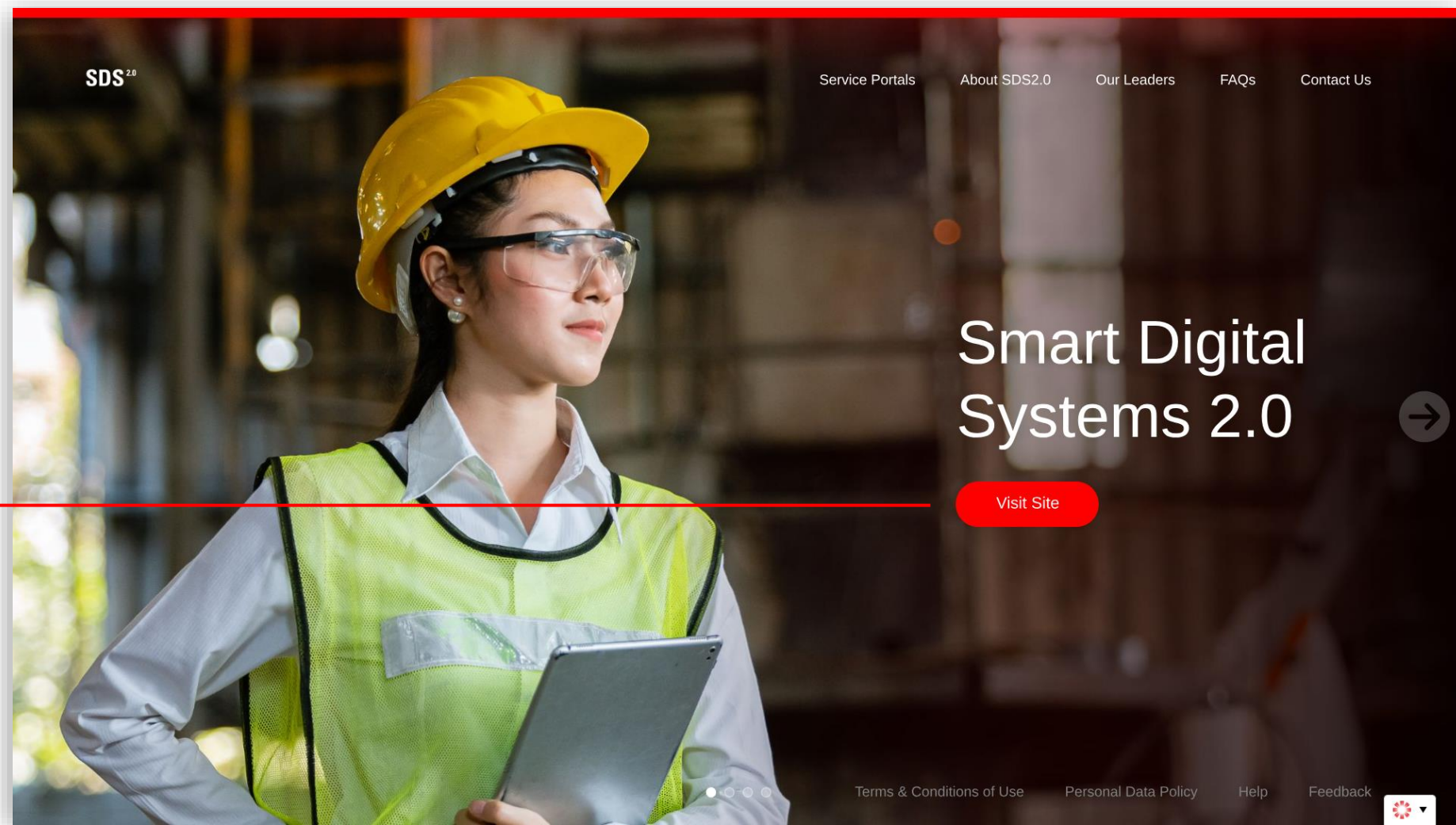
- [View Site](#)
- [Stock Overview](#)

View Site (1)

To access SDS2.0:

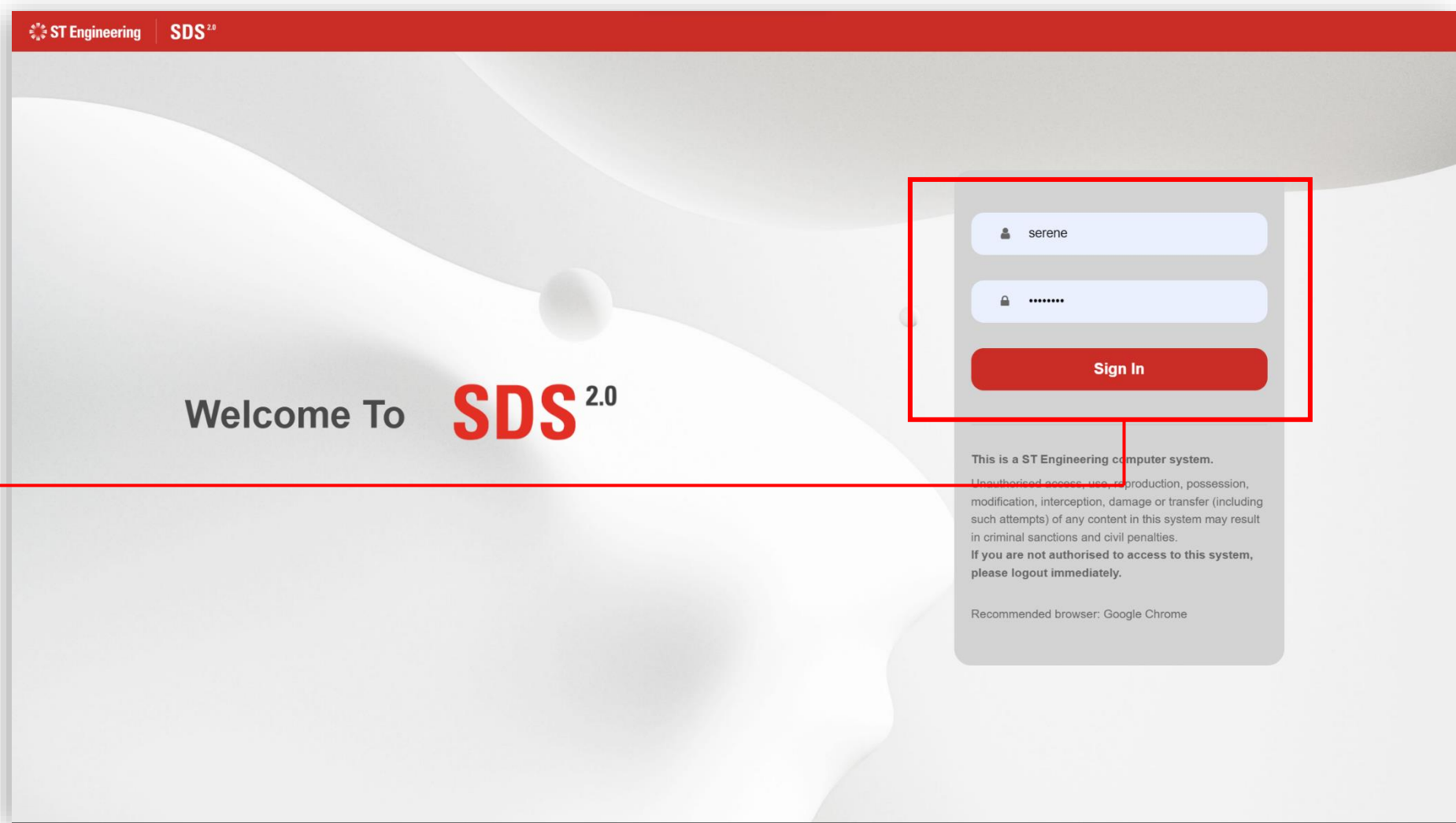
<https://sds.stengg.com>

Then select **Visit Site**



View Site (2)

Enter your username
and Password here
and click **Sign In**.



View Site (3)

Select Inventory Store section

SDS^{2.0}

[Service Portals](#) [About SDS2.0](#) [Our Leaders](#) [FAQs](#) [Contact Us](#) [Resources](#) [Serene](#)

Service Portals

- Request Creation**
 - Raise service requests
 - Cancel service requests
 - Monitor status of service requests
 - Download service requests
- Export/Import Data**
 - Inhouse & Onsite Service Request Extraction
 - Updating & Importing of MO/SO/YT3
- Inventory Store**
 - Manage Inventory in between stores
 - Fulfill deliveries between stores
- Flight Event Management**
 - Manage Flight Events
- Flight Event Overview**
 - View Flight Events

Stock Overview (1)

At stock overview, you can view either summary view or expanded view to track the stock on hand.

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Stock Overview

Inflow and Outflow
[Exchange Requests](#)
[Indent Requests](#)
[Return Requests](#)

Collection

Delivery
[Fill Details for Delivery \(Store\)](#)
[Edit Details for Delivery \(Store\)](#)
[Confirm Details for Delivery \(Store\)](#)
[Fill Details for Delivery \(IFMH\)](#)
[Edit Details for Delivery \(IFMH\)](#)
[Confirm Details for Delivery \(IFMH\)](#)

Internal Movement

Stock Overview

Model ID	Incoming Unserviceable Stock	Under Repair In Depot	Available In Stock	Pending Exchange Outflow Fulfilment	Pending Indent Outflow Fulfilment	Delivery In Progress
SB_SCCS_CHASSIS	0	1	30	0	1	0
SB_SCCS_MAIN BOARD MODULE	0	2	7	0	0	0
SB_SCCS_MOTHERBOARD	0	0	4	0	0	0
SB_UIT_PSU	0	0	10	0	0	0
SB_UIT_SSD ASSEMBLY	0	1	6	0	0	0
SB_VICS	0	0	3	0	0	0
SB_VICS_DCU	0	0	7	0	0	0
SB_VICS_SCU	0	0	3	0	0	0
SB_VICS_SPEAKER	0	1	4	0	0	0

Returned 9 records.

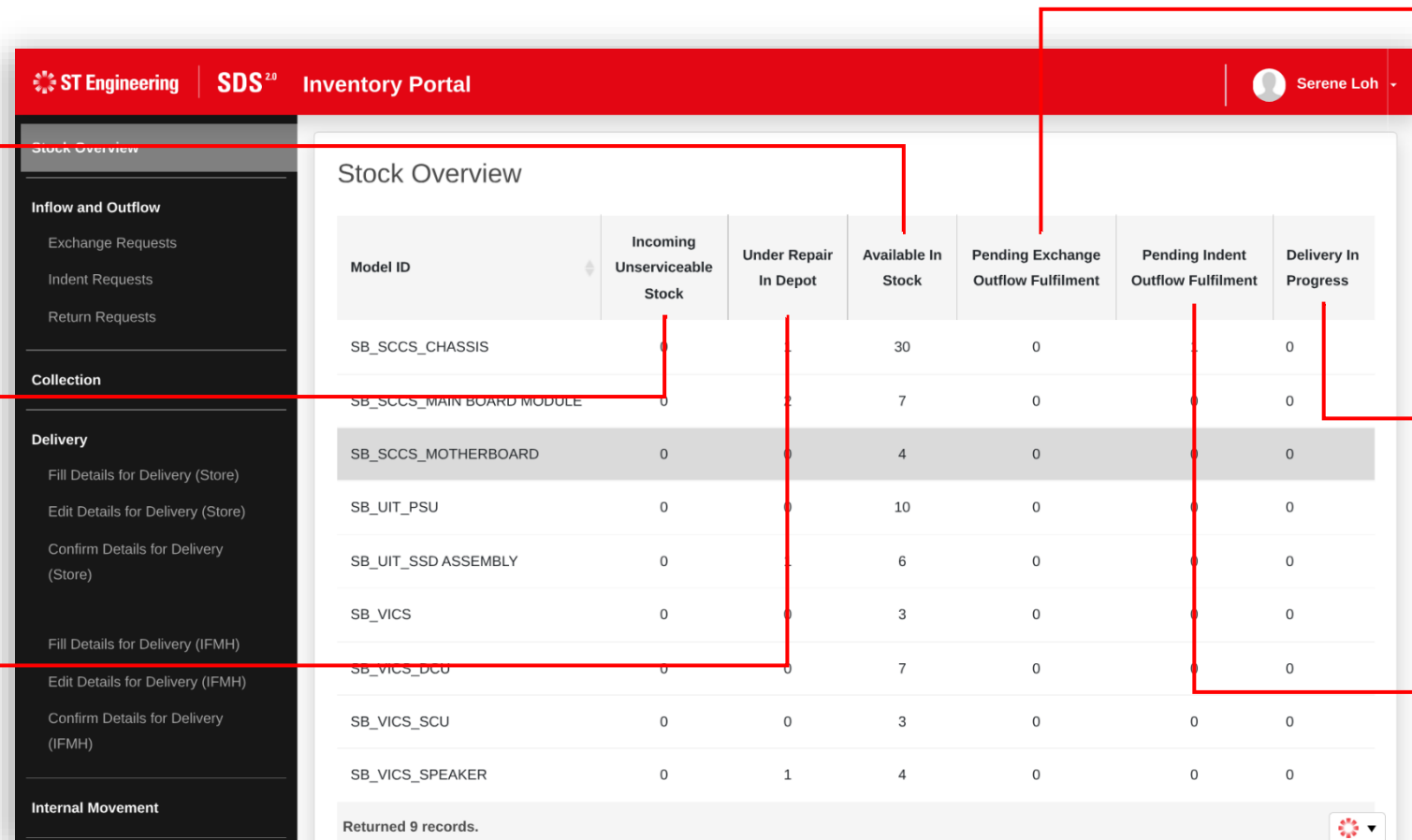
Stock Overview (2)

Expanded view provides a further breakdown of the stock at hand:

Summation of serviceable products at IFMH & AMK Depot

Tracks exchange/return requests

Summation of unserviceable products at IFMH & AMK Depot under repair



Model ID	Incoming Unserviceable Stock	Under Repair In Depot	Available In Stock	Pending Exchange Outflow Fulfilment	Pending Indent Outflow Fulfilment	Delivery In Progress
SB_SCCS_CHASSIS	0	0	30	0	0	0
SB_SCCS_MAIN BOARD MODULE	0	0	7	0	0	0
SB_SCCS_MOTHERBOARD	0	0	4	0	0	0
SB_UIT_PSU	0	0	10	0	0	0
SB_UIT_SSD ASSEMBLY	0	0	6	0	0	0
SB_VICS	0	0	3	0	0	0
SB_VICS_DCU	0	0	7	0	0	0
SB_VICS_SCU	0	0	3	0	0	0
SB_VICS_SPEAKER	0	1	4	0	0	0

Tracks unfulfilled exchange requests

Tracks fulfilled indent/ exchange requests that are in the middle of delivery

Tracks unfulfilled indent requests

Inflow and Outflow

- About Exchange Requests
- View List of Exchange Requests
- View an Exchange Request
- About Indent Requests
- View List of Indent Requests
- View an Indent Request
- About Return Requests
- View List of Return Requests
- View a Return Request

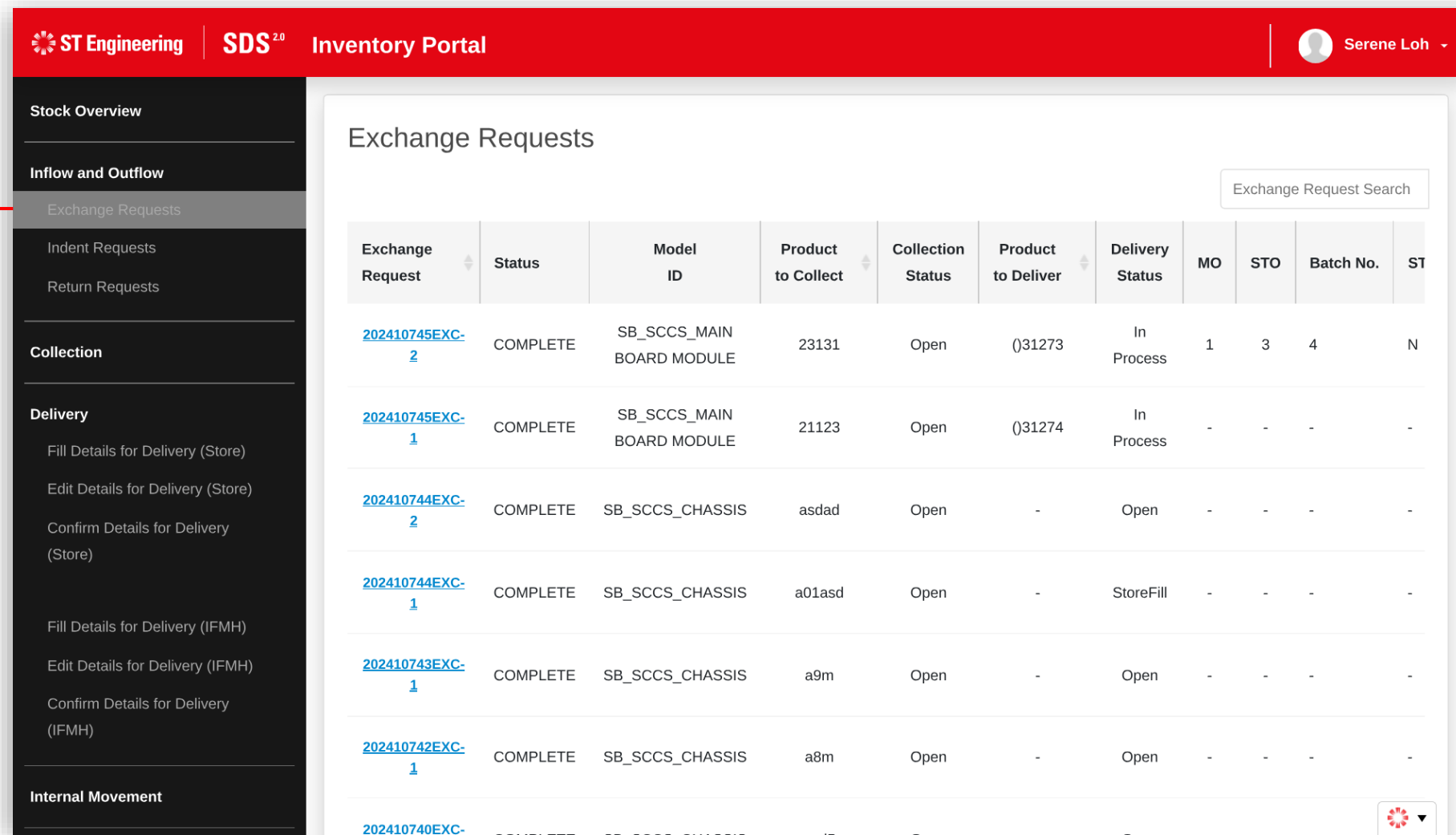
About Exchange Requests



View List of Exchange Requests

Select **Exchange Requests** under Inflow and Outflow section.

You will view a list of items to be delivered for one-to-one exchange.



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Stock Overview

Inflow and Outflow

- Exchange Requests** (Selected)
- Indent Requests
- Return Requests

Collection

Delivery

- Fill Details for Delivery (Store)
- Edit Details for Delivery (Store)
- Confirm Details for Delivery (Store)
- Fill Details for Delivery (IFMH)
- Edit Details for Delivery (IFMH)
- Confirm Details for Delivery (IFMH)

Internal Movement

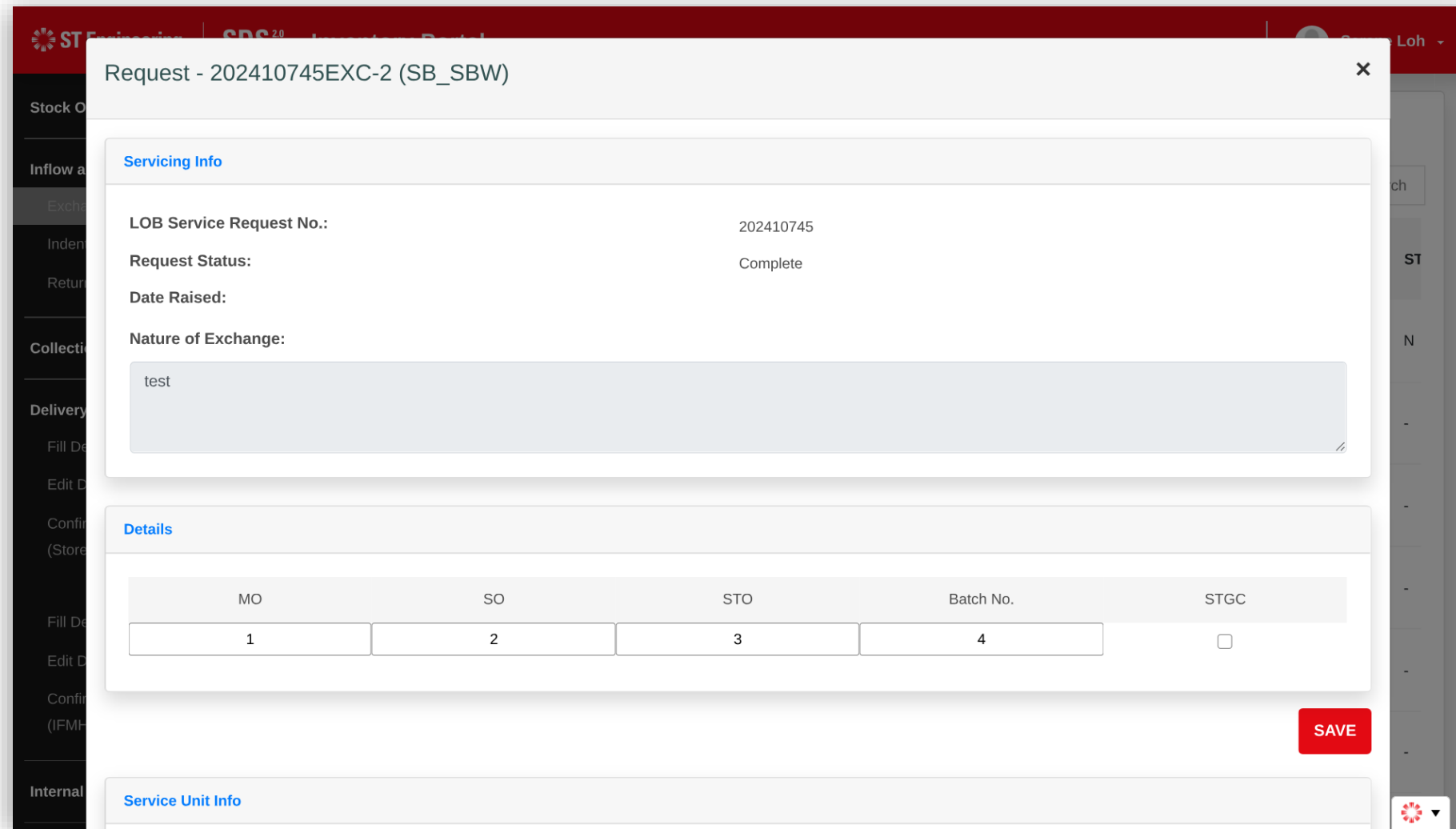
Exchange Requests

Exchange Request Search

Exchange Request	Status	Model ID	Product to Collect	Collection Status	Product to Deliver	Delivery Status	MO	STO	Batch No.	ST
202410745EXC-2	COMPLETE	SB_SCCS_MAIN BOARD MODULE	23131	Open	()31273	In Process	1	3	4	N
202410745EXC-1	COMPLETE	SB_SCCS_MAIN BOARD MODULE	21123	Open	()31274	In Process	-	-	-	-
202410744EXC-2	COMPLETE	SB_SCCS_CHASSIS	asdad	Open	-	Open	-	-	-	-
202410744EXC-1	COMPLETE	SB_SCCS_CHASSIS	a01asd	Open	-	StoreFill	-	-	-	-
202410743EXC-1	COMPLETE	SB_SCCS_CHASSIS	a9m	Open	-	Open	-	-	-	-
202410742EXC-1	COMPLETE	SB_SCCS_CHASSIS	a8m	Open	-	Open	-	-	-	-
202410740EXC-	COMPLETE	SB_SCCS_CHASSIS	IF	Open	-	Open	-	-	-	-

View an Exchange Request

Click on an Exchange Request **link** from the list of exchange requests to view its detailed information.



Request - 202410745EXC-2 (SB_SBW)

Servicing Info

LOB Service Request No.: 202410745

Request Status: Complete

Date Raised:

Nature of Exchange:

test

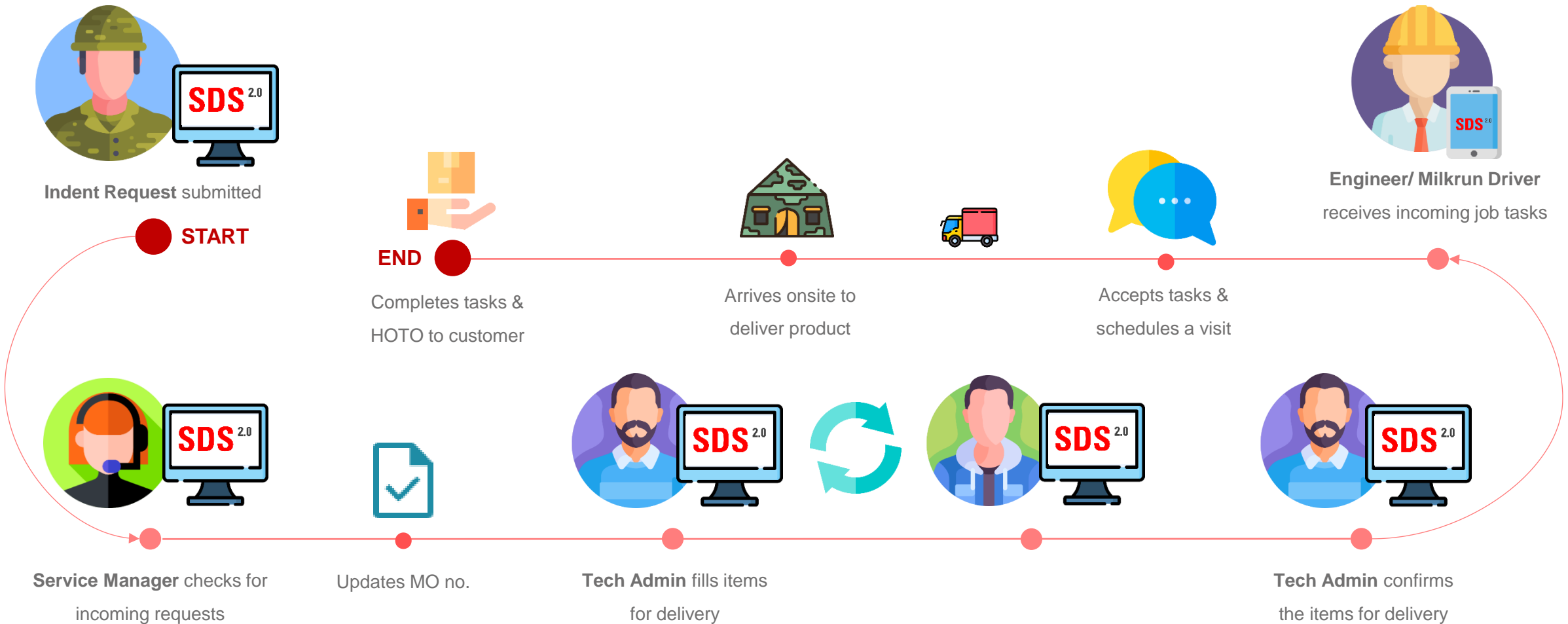
Details

MO	SO	STO	Batch No.	STGC
1	2	3	4	<input type="checkbox"/>

SAVE

Service Unit Info

About Indent Requests



View List of Indent Requests

Select Indent Requests under Inflow and Outflow section.

You will view a list of items to be delivered for each indent request.

The screenshot shows the 'Inventory Portal' interface. The top navigation bar includes the ST Engineering logo, 'SDS^{2.0}', and 'Inventory Portal'. A user profile for 'Serene Loh' is visible in the top right. The left sidebar contains a menu with sections: 'Stock Overview', 'Inflow and Outflow' (with sub-items: Exchange Requests, Indent Requests, Return Requests), 'Collection', 'Delivery' (with sub-items: Fill Details for Delivery (Store), Edit Details for Delivery (Store), Confirm Details for Delivery (Store), Fill Details for Delivery (IFMH), Edit Details for Delivery (IFMH), Confirm Details for Delivery (IFMH)), and 'Internal Movement'. The 'Indent Requests' section is highlighted in the sidebar.

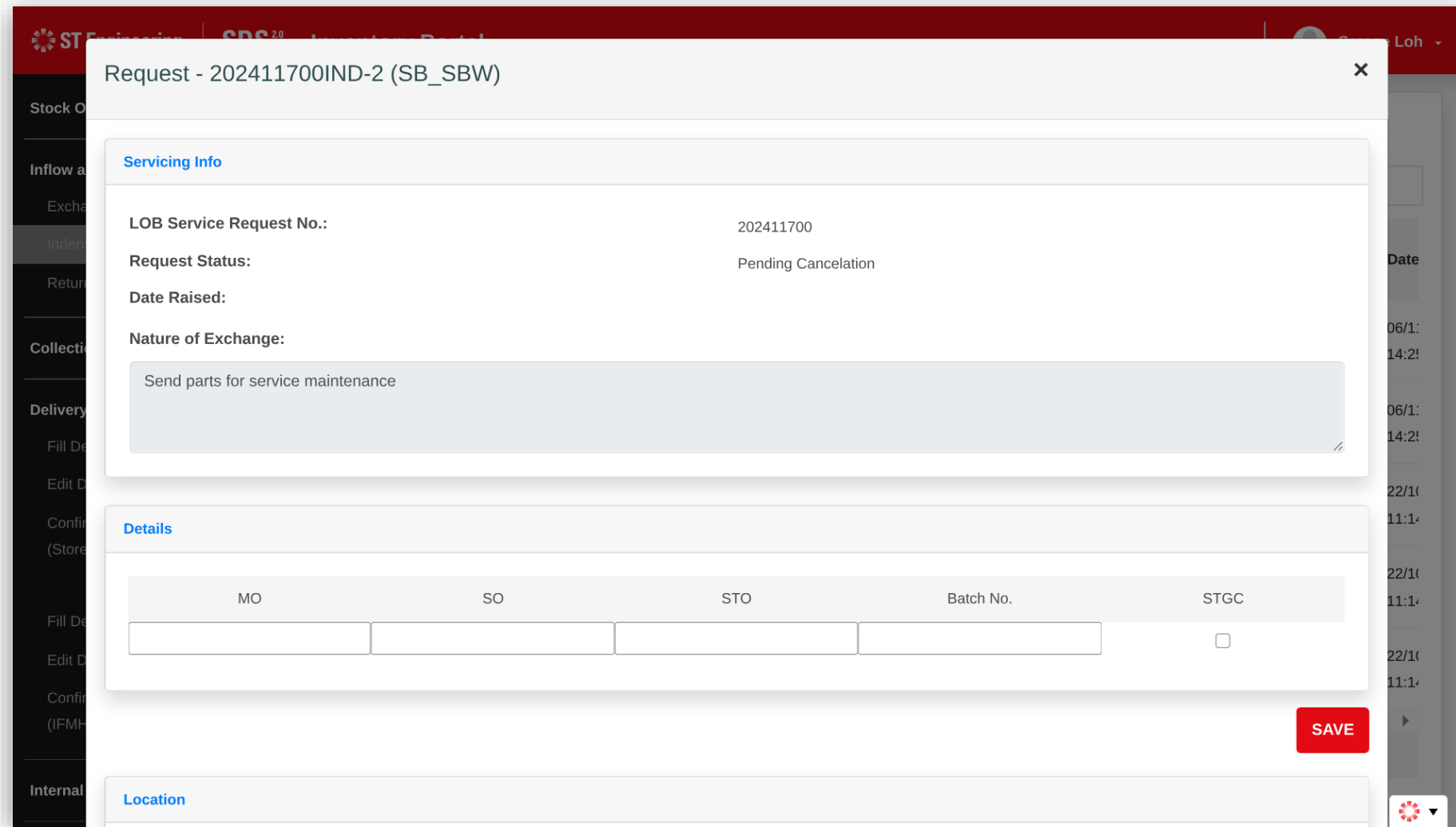
The main content area is titled 'Indent Requests' and features a search bar labeled 'Indent Request Search'. Below the search bar is a table with the following columns: Indent Request, Status, Model ID, Product to Deliver, Delivery Status, MO, STO, Batch No., STGC, Mat Doc No., and Date. The table contains five rows of data:

Indent Request	Status	Model ID	Product to Deliver	Delivery Status	MO	STO	Batch No.	STGC	Mat Doc No.	Date
202411700IND-2	PENDING CANCELTION	SB_SCCS_CHASSIS		Open	-	-	-	-		06/14/2024
202411700IND-1	OPEN	SB_SCCS_CHASSIS		Open	-	-	-	-		06/14/2024
202410716IND-3	COMPLETE	SB_UIT_PSU	PSU08	StoreFill	1	3	4	Y	213	22/11/2024
202410716IND-2	COMPLETE	SB_UIT_PSU		Open	-	-	-	-		22/11/2024
202410716IND-1	COMPLETE	SB_UIT_PSU		Open	-	-	-	-		22/11/2024

At the bottom of the table, there is a pagination bar with the text 'Returned 5 records.' and a scrollbar.

View an Indent Request

Click on an Indent Request **link** from the list of indent requests to view its detailed information.



The screenshot shows a modal window titled "Request - 202411700IND-2 (SB_SBW)". The modal is divided into several sections:

- Servicing Info:**
 - LOB Service Request No.: 202411700
 - Request Status: Pending Cancellation
 - Date Raised:
 - Nature of Exchange: Send parts for service maintenance
- Details:**

MO	SO	STO	Batch No.	STGC
				<input type="checkbox"/>
- Location:**

A red "SAVE" button is located at the bottom right of the modal.

About Return Requests



View List of Return Requests

Select Return Requests under Inflow and Outflow section.

You will view a list of items to be collected for each return request.

The screenshot shows the 'Inventory Portal' interface. The top navigation bar includes the ST Engineering logo, 'SDS^{2.0}', and 'Inventory Portal'. A user profile for 'Serene Loh' is visible in the top right. The left sidebar contains a menu with sections: 'Stock Overview', 'Inflow and Outflow' (with sub-items: Exchange Requests, Indent Requests, and Return Requests), 'Collection', 'Delivery' (with sub-items: Fill Details for Delivery (Store), Edit Details for Delivery (Store), Confirm Details for Delivery (Store), Fill Details for Delivery (IFMH), Edit Details for Delivery (IFMH), Confirm Details for Delivery (IFMH)), and 'Internal Movement'. The 'Return Requests' section is highlighted. The main content area displays a table titled 'Return Requests' with a search bar. The table has columns: Return Request, Status, Model ID, Product to Collect, Collection Status, MO, STO, Batch No., STGC, Mat Doc No., and Date. Two records are shown, both with a status of 'Complete' and 'Open' collection status. A scrollbar at the bottom indicates 'Returned 2 records.'

Return Request	Status	Model ID	Product to Collect	Collection Status	MO	STO	Batch No.	STGC	Mat Doc No.	Date
202410747RET-1	Complete	SB_SCCS_CHASSIS	-	Open	5	6	8	Y	-	23/10/2024 08:50
202410729RET-1	Complete	SB_SCCS_CHASSIS	-	Open	-	-	-	-	-	22/10/2024 12:30

View a Return Request

Click on a Return Request **link** from the list of return requests to view its detailed information.

Request - 202410747RET-1 (SB_SBW)

Servicing Info

LOB Service Request No.: 202410747

Request Status: Complete

Date Raised: 23 October 2024 08:56:49

Nature of Exchange:

asda

Details

MO	SO	STO	Batch No.	STGC
5	6	7	8	<input checked="" type="checkbox"/>

SAVE

Collection Request (202410747COL-1)

Collection Requests

- [View List of Collection Requests](#)
- [View a Collection Request](#)

View List of Collection Requests

Select **Collection** from the side menu list.

You will view a list of items for collection.

The screenshot shows the 'Inventory Portal' interface. The top navigation bar includes the ST Engineering logo, 'SDS 2.0', and the user name 'Serene Loh'. A left-hand navigation menu is visible with categories: 'Stock Overview', 'Inflow and Outflow' (containing Exchange Requests, Indent Requests, and Return Requests), 'Collection' (highlighted), 'Delivery' (containing Fill, Edit, and Confirm details for Store and IFMH), and 'Internal Movement'. The main content area is titled 'Collection Requests' and features a search box labeled 'Collection Request Search'. Below the search box is a table with the following data:

Collection Request	Status	Collection Status	Origin	Destination	Product to Deliver	Date Raised	Date Completed
202410747COL-1	Complete	Open	SB_SBW	Integrated Forward Maintenance Hub	90444	23/10/2024 08:56:49	-
202410745COL-1	Complete	Open	SB_SBW	Integrated Forward Maintenance Hub	90440	22/10/2024 15:58:31	-
202410745COL-1	Complete	-	-	Integrated Forward Maintenance Hub	-	22/10/2024 15:58:31	-
202410744COL-1	Complete	Open	SB_SBW	Integrated Forward Maintenance Hub	90438	22/10/2024 15:35:32	-
202410744COL-1	Complete	-	-	Integrated Forward Maintenance Hub	-	22/10/2024 15:35:32	-
202410743COL-1	Complete	Open	SB_SBW	Integrated Forward Maintenance Hub	90436	22/10/2024 15:32:54	-
202410742COL-			SB_SBW	Integrated Forward		22/10/2024	

View a Collection Request

Click on a Collection Request link from the list of collection requests to view its detailed information.

Request - 202410747COL-1 (SB_SBW)

Servicing Info

LOB Service Request No. : 202410747

Request Status : Complete

Date Raised: 23 October 2024 08:56:49

Nature of Servicing :
asda

Exchange Request (202410747EXC-1)

Return Request (202410747RET-1)

Model Name	Product ID	Serial ID	Status	Completion Date
SB_SCCS_CHASSIS	90444	a6875s	COMPLETE	-

Delivery

- Fill Details for Delivery (Store)
- Edit Details for Delivery (Store)
- Confirm Details for Delivery (Store)
- Fill Details for Delivery (IFMH)
- Edit Details for Delivery (IFMH)
- Confirm Details for Delivery (IFMH)

Fill Details for Delivery (Store)

Select **Fill Details for Delivery (Store)** from side menu.

- 1 Check the list to save the selected item
- 2 Select **Product S/N** to deliver
- 3 Input the **Mat Doc No.**
- 4 Select **SAVE** button to update changes

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Fill Details for Delivery (Store)

SAVE 4

Exchange/Indent Request Search

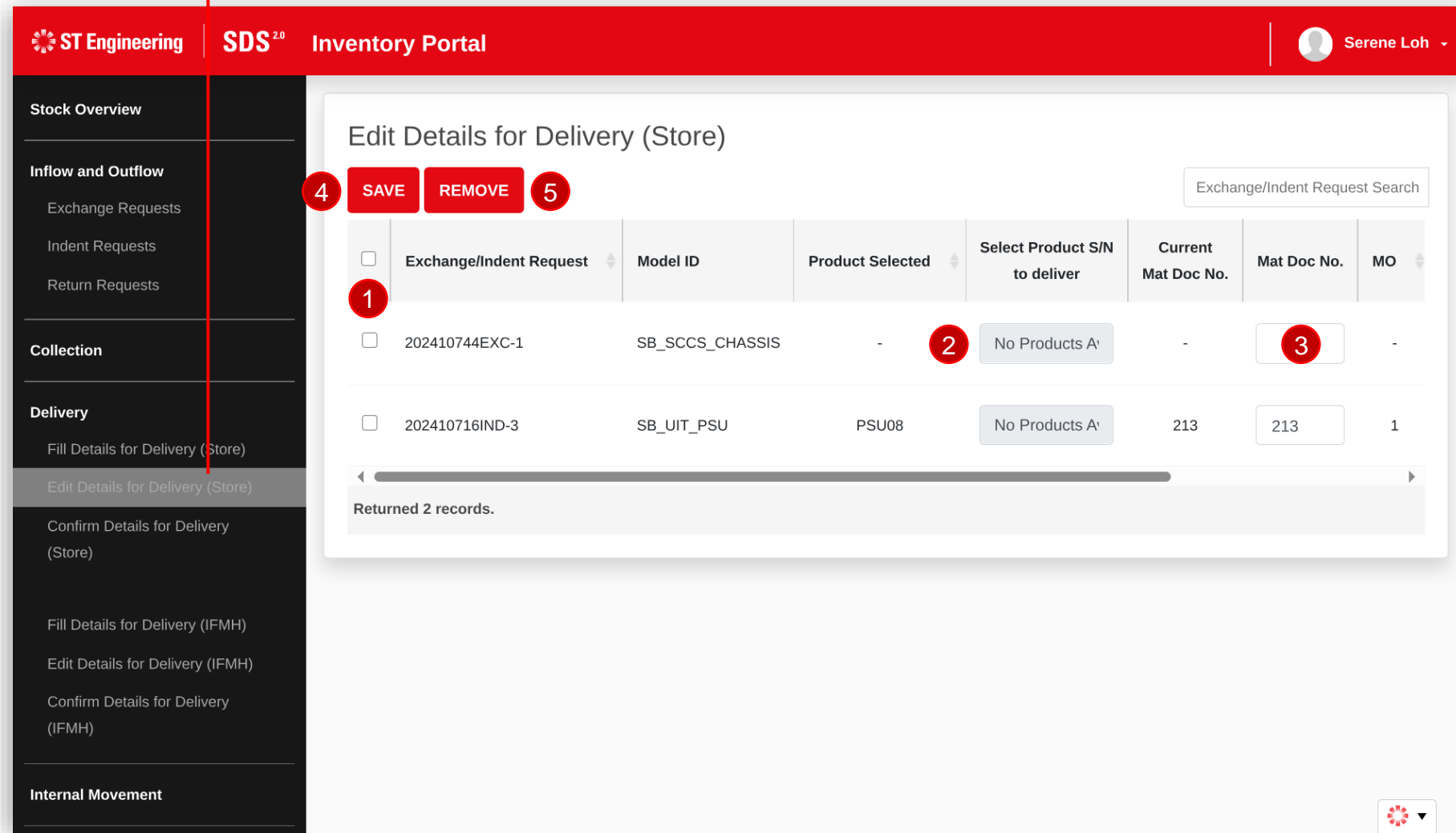
<input type="checkbox"/>	Exchange/Indent Request	Model ID	Stock on Hand	Select Product S/N to deliver	Mat Doc No.	MO	STO	Date
1 <input type="checkbox"/>	202411700IND-2	SB_SCCS_CHASSIS	0	2 No Products A'	3	-	-	06/14:21
<input type="checkbox"/>	202411700IND-1	SB_SCCS_CHASSIS	0	No Products A'		-	-	06/14:21
<input type="checkbox"/>	202410744EXC-2	SB_SCCS_CHASSIS	0	No Products A'		-	-	22/15:31
<input type="checkbox"/>	202410743EXC-1	SB_SCCS_CHASSIS	0	No Products A'		-	-	22/15:31
<input type="checkbox"/>	202410742EXC-1	SB_SCCS_CHASSIS	0	No Products A'		-	-	22/15:31
<input type="checkbox"/>	202410740EXC-1	SB_SCCS_CHASSIS	0	No Products A'		-	-	22/15:21

Internal Movement

Edit Details for Delivery (Store)

Select **Edit Details for Delivery (Store)** from side menu.

- 1 Check the list to save or remove selected item
- 2 Select **Product S/N** to deliver
- 3 Input the **Mat Doc No.**
- 4 Select **SAVE** button to update changes or
- 5 **Remove** button to delete the selected item



The screenshot shows the 'Edit Details for Delivery (Store)' page in the ST Engineering Inventory Portal. The page has a red header with the ST Engineering logo, 'SDS 2.0', and 'Inventory Portal'. A user profile for 'Serene Loh' is visible in the top right. The left sidebar contains a menu with categories: Stock Overview, Inflow and Outflow (Exchange Requests, Indent Requests, Return Requests), Collection, Delivery (Fill Details for Delivery (Store), Edit Details for Delivery (Store), Confirm Details for Delivery (Store)), Fill Details for Delivery (IFMH), Edit Details for Delivery (IFMH), Confirm Details for Delivery (IFMH), and Internal Movement. The main content area is titled 'Edit Details for Delivery (Store)' and features a search bar for 'Exchange/Indent Request Search'. Below the search bar are 'SAVE' and 'REMOVE' buttons. A table displays two records:

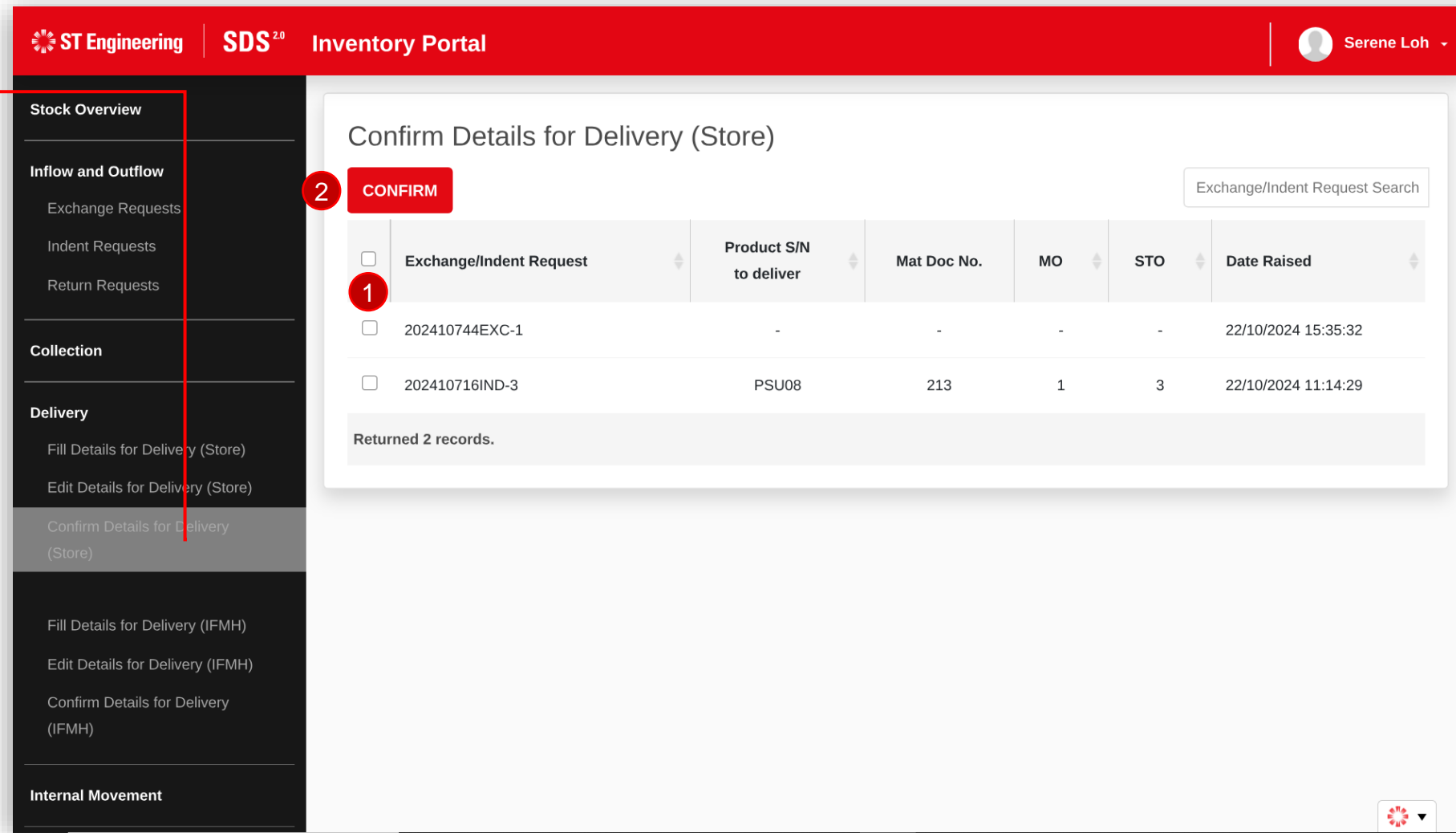
<input type="checkbox"/>	Exchange/Indent Request	Model ID	Product Selected	Select Product S/N to deliver	Current Mat Doc No.	Mat Doc No.	MO
<input type="checkbox"/>	202410744EXC-1	SB_SCCS_CHASSIS	-	No Products A*	-	213	-
<input type="checkbox"/>	202410716IND-3	SB_UIT_PSU	PSU08	No Products A*	213	213	1

At the bottom of the table, it says 'Returned 2 records.' Red circles with numbers 1 through 5 are overlaid on the image to indicate the steps: 1 points to the checkbox, 2 points to the 'Product Selected' column, 3 points to the 'Mat Doc No.' input field, 4 points to the 'SAVE' button, and 5 points to the 'REMOVE' button.

Confirm Details for Delivery (Store)

Select **Confirm Details for Delivery (Store)** from side menu.

- 1 Check the list to confirm selected item
- 2 Select **CONFIRM** button for the selected item(s) to confirm the details for delivery for store.



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Stock Overview

Inflow and Outflow

- Exchange Requests
- Indent Requests
- Return Requests

Collection

Delivery

- Fill Details for Delivery (Store)
- Edit Details for Delivery (Store)
- Confirm Details for Delivery (Store)
- Fill Details for Delivery (IFMH)
- Edit Details for Delivery (IFMH)
- Confirm Details for Delivery (IFMH)

Internal Movement

Confirm Details for Delivery (Store)

Exchange/Indent Request Search

<input type="checkbox"/>	Exchange/Indent Request	Product S/N to deliver	Mat Doc No.	MO	STO	Date Raised
<input type="checkbox"/>	202410744EXC-1	-	-	-	-	22/10/2024 15:35:32
<input type="checkbox"/>	202410716IND-3	PSU08	213	1	3	22/10/2024 11:14:29

Returned 2 records.

Fill Details for Delivery (IFMH)

Select **Fill Details for Delivery (IFMH)** from side menu.

- 1 Check the list to save the selected item
- 2 Select **Product S/N** to deliver
- 3 Input the **Mat Doc No.**
- 4 Select **SAVE** button to update changes

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Stock Overview

Inflow and Outflow

- Exchange Requests
- Indent Requests
- Return Requests

Collection

Delivery

- Fill Details for Delivery (Store)
- Edit Details for Delivery (Store)
- Confirm Details for Delivery (Store)
- Fill Details for Delivery (IFMH)**
- Edit Details for Delivery (IFMH)
- Confirm Details for Delivery (IFMH)

Internal Movement

Fill Details for Delivery (IFMH)

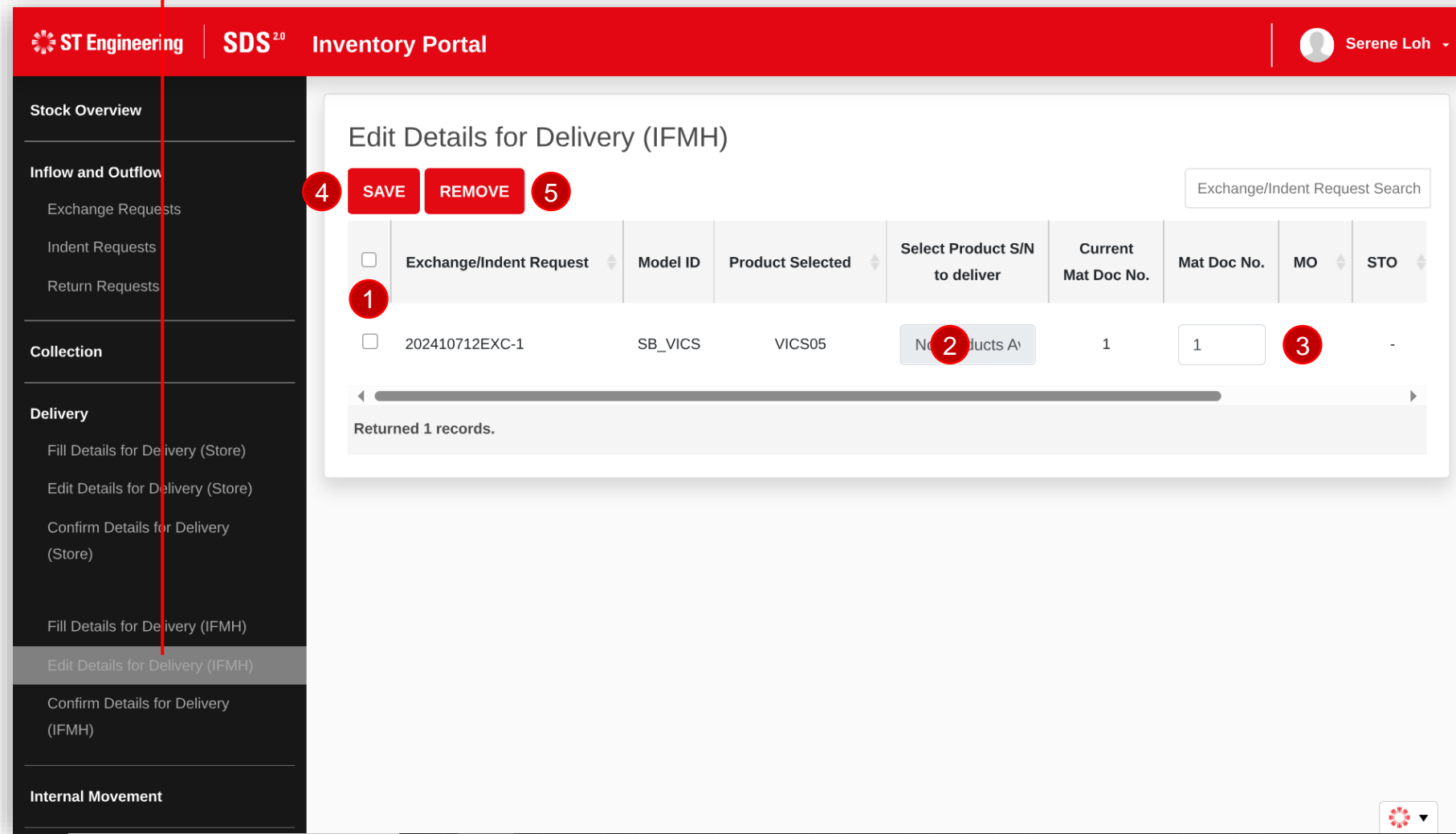
SAVE 4 Exchange/Indent Request Search

<input type="checkbox"/>	Exchange/Indent Request	Model ID	Stock on Hand	Select Product S/N to deliver	Mat Doc No.	MO	STO	Date
1 <input type="checkbox"/>	202411700IND-2	SB_SCCS_CHASSIS	0	2 No Products A	3	-	-	06/14:2
<input type="checkbox"/>	202411700IND-1	SB_SCCS_CHASSIS	0	No Products A		-	-	06/14:2
<input type="checkbox"/>	202410744EXC-2	SB_SCCS_CHASSIS	0	No Products A		-	-	22/15:3
<input type="checkbox"/>	202410743EXC-1	SB_SCCS_CHASSIS	0	No Products A		-	-	22/15:3
<input type="checkbox"/>	202410742EXC-1	SB_SCCS_CHASSIS	0	No Products A		-	-	22/15:3
<input type="checkbox"/>	202410740EXC-1	SB_SCCS_CHASSIS	0	No Products A		-	-	22/15:2

Edit Details for Delivery (IFMH)

Select **Edit Details for Delivery (IFMH)** from side menu.

- 1 Check the list to save or remove selected item
- 2 Select **Product S/N** to deliver
- 3 Input the **Mat Doc No.**
- 4 Select **SAVE** button to update changes or
- 5 **Remove** button to delete the selected item



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Stock Overview

Inflow and Outflow

- Exchange Requests
- Indent Requests
- Return Requests

Collection

Delivery

- Fill Details for Delivery (Store)
- Edit Details for Delivery (Store)
- Confirm Details for Delivery (Store)
- Fill Details for Delivery (IFMH)
- Edit Details for Delivery (IFMH)**
- Confirm Details for Delivery (IFMH)

Internal Movement

Edit Details for Delivery (IFMH)

Exchange/Indent Request Search

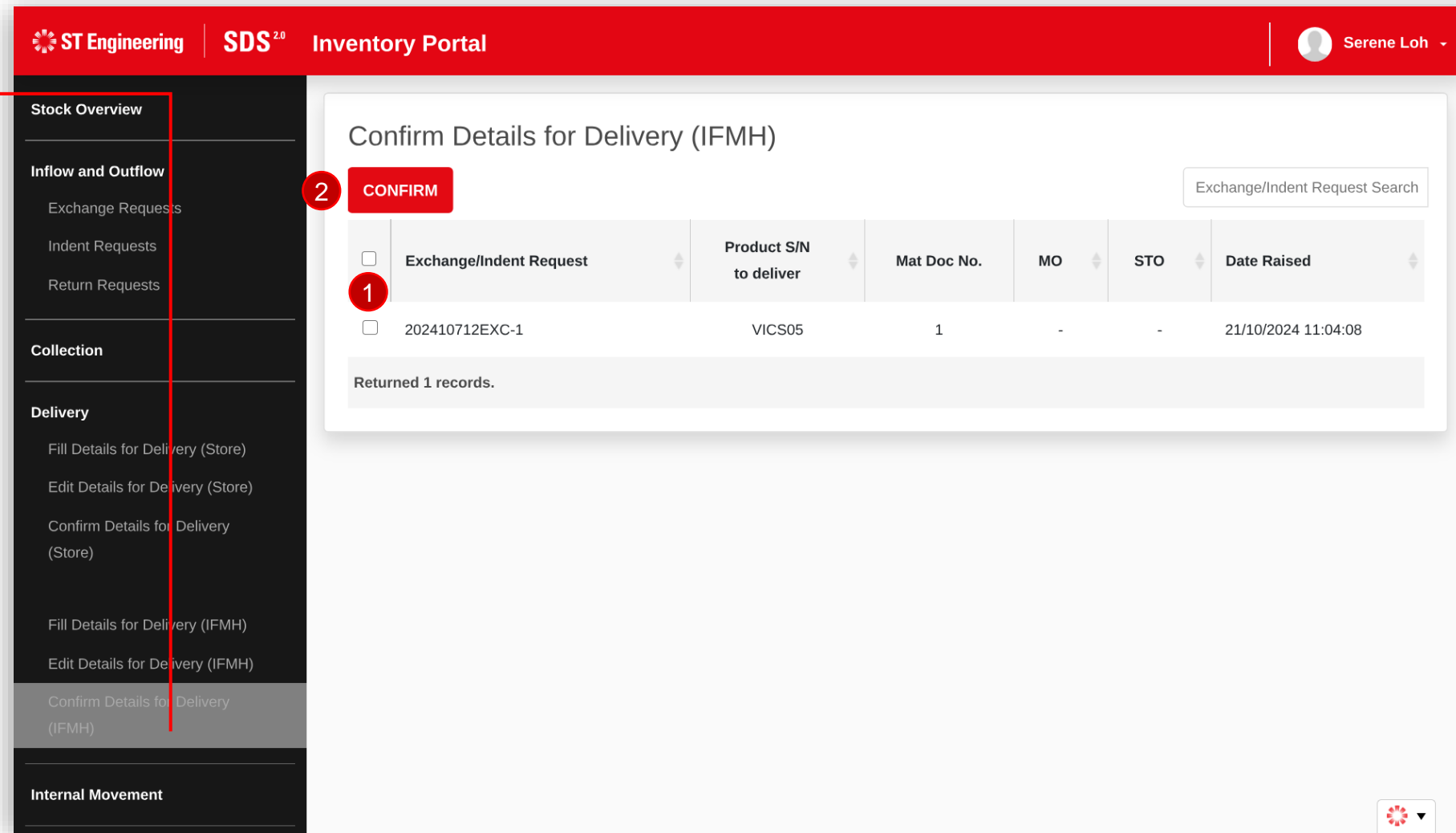
<input type="checkbox"/>	Exchange/Indent Request	Model ID	Product Selected	Select Product S/N to deliver	Current Mat Doc No.	Mat Doc No.	MO	STO
<input type="checkbox"/>	202410712EXC-1	SB_VICS	VICS05	No Products Available	1	1		-

Returned 1 records.

Confirm Details for Delivery (IFMH)

Select **Confirm Details for Delivery (IFMH)** from side menu.

- 1 Check the list to confirm selected item
- 2 Select **CONFIRM** button for the selected item(s) to confirm the details for delivery for store.



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Confirm Details for Delivery (IFMH)

Exchange/Indent Request Search

<input type="checkbox"/>	Exchange/Indent Request	Product S/N to deliver	Mat Doc No.	MO	STO	Date Raised
<input type="checkbox"/>	202410712EXC-1	VICS05	1	-	-	21/10/2024 11:04:08

Returned 1 records.

1 (points to the first row of the table)

2 (points to the CONFIRM button)

Stock Overview

Inflow and Outflow

- Exchange Requests
- Indent Requests
- Return Requests

Collection

Delivery

- Fill Details for Delivery (Store)
- Edit Details for Delivery (Store)
- Confirm Details for Delivery (Store)
- Fill Details for Delivery (IFMH)
- Edit Details for Delivery (IFMH)
- Confirm Details for Delivery (IFMH)

Internal Movement



Internal Movement

- [View Internal Movement](#)
- [View a Milkrun Request](#)

View Internal Movement

Select Internal Movement from the side menu list.

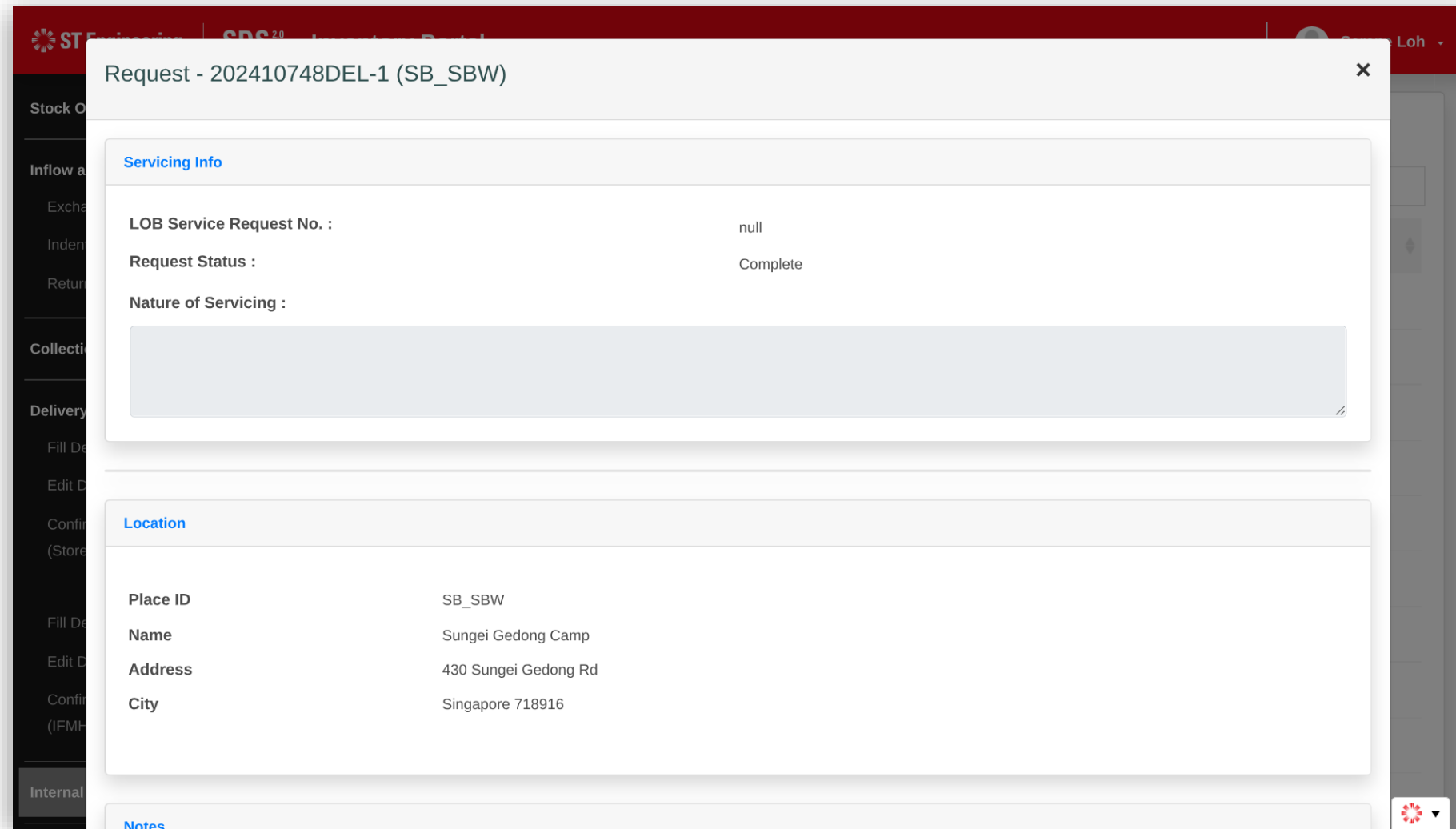
You will view a list of milkrun requests.

The screenshot shows the 'Inventory Portal' interface. The top navigation bar includes the ST Engineering logo, 'SDS 2.0', and 'Inventory Portal'. A user profile for 'Serene Loh' is visible in the top right. The left sidebar menu is expanded to 'Internal Movement', with a red line indicating the selection path from 'Internal Movement' to 'Inflow and Outflow' to 'Exchange Requests' to 'Milkrun Requests'. The main content area is titled 'MKC, MKD and adhoc movement requests' and features a 'Milkrun Request Search' input field. Below the search field is a table with the following data:

Milkrun Request	Status	Date Raised	Date Completed
202410748DEL-1	COMPLETE	23/10/2024 13:36:38	-
202410747COL-1	COMPLETE	23/10/2024 08:56:49	-
202410746DEL-1	COMPLETE	22/10/2024 17:22:31	22/10/2024 17:23:12
202410746DEL-1	-	22/10/2024 17:22:31	-
202410745COL-1	COMPLETE	22/10/2024 15:58:31	22/10/2024 17:20:07
202410745COL-1	-	22/10/2024 15:58:31	-
202410744COL-1	COMPLETE	22/10/2024 15:35:32	-
202410744COL-1	-	22/10/2024 15:35:32	-
202410743COL-1	COMPLETE	22/10/2024 15:32:54	-
202410742COL-1	COMPLETE	22/10/2024 15:32:12	-

View a Milkrun Request

Click on a Milkrun Request **link** from the list of Milkrun requests to view its detailed information.



Request - 202410748DEL-1 (SB_SBW)

Servicing Info

LOB Service Request No. :	null
Request Status :	Complete
Nature of Servicing :	

Location

Place ID	SB_SBW
Name	Sungei Gedong Camp
Address	430 Sungei Gedong Rd
City	Singapore 718916

Notes

Onsite & Inhouse Requests

- [View List of Onsite & Inhouse Requests](#)
- [View an Onsite or Inhouse Request](#)

View List of Onsite & Inhouse Requests

Select Onsite & Inhouse Requests from the side menu list.

You will view a list of onsite & Inhouse requests.

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Stock Overview

- Inflow and Outflow
 - Exchange Requests
 - Indent Requests
 - Return Requests
- Collection
- Delivery**
 - Fill Details for Delivery (Store)
 - Edit Details for Delivery (Store)
 - Confirm Details for Delivery (Store)
 - Fill Details for Delivery (IFMH)
 - Edit Details for Delivery (IFMH)
 - Confirm Details for Delivery (IFMH)
- Internal Movement
- Onsite and Inhouse Requests**

Onsite and Inhouse Requests

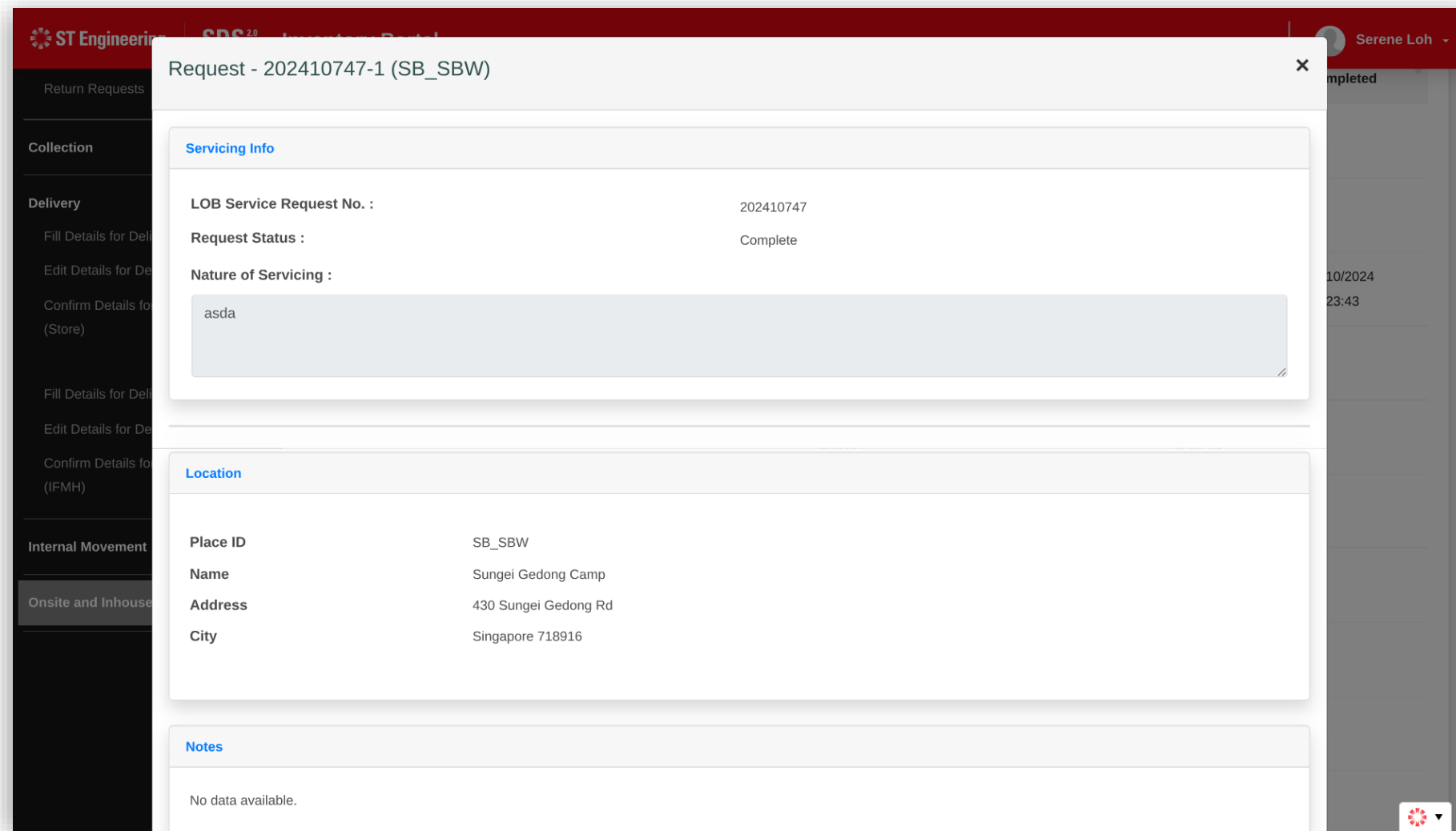
Onsite/Inhouse Request Search

Onsite and Inhouse Request	Model	Serial No.	Nature of Exchange/Return	Task Action	Status	MO	SO	Date Raised	Date Completed
202410703RMA-2	-	-	tesst	SR Approved	CANCELED	-	-	23/10/2024 14:42:50	-
202410703RMA-1	PSU	PSU03	tesst	Delivered	COMPLETE	-	-	23/10/2024 14:42:49	23/10/2024 16:23:43
202410702RMA-1	Main board module	asd	cm	SR Approved	REPAIR PERFORMED	-	-	23/10/2024 10:45:17	-
202410747-1	Chassis	a6875s	asda	SR Team Process	COMPLETE	-	-	23/10/2024 08:56:48	-
202410745-2	Main board module	23131	test	SR Team Process	COMPLETE	-	-	22/10/2024 15:58:31	-
202410745-1	Main board module	21123	test	SR Team Process	COMPLETE	-	-	22/10/2024 15:58:31	-
202410744-2	Chassis	asdad	asd	SR Team Process	COMPLETE	-	-	22/10/2024 15:35:31	-
202410744-1	Chassis	a01asd	asd	SR Team	COMPLETE	-	-	22/10/2024	-

View an Onsite or Inhouse Request

Click on a Request **link** from the list of requests to view its detailed info. Depending on the **Task Action** and **Status**, it will show **Action Buttons** at the end of the page for users to take actions.

Refer to **SB User Guide for Managing Inhouse Requests – Repair & Return**



The screenshot displays a modal window titled "Request - 202410747-1 (SB_SBW)" with a close button (X) in the top right corner. The modal is divided into three sections: "Servicing Info", "Location", and "Notes".

Servicing Info

LOB Service Request No. :	202410747
Request Status :	Complete
Nature of Servicing :	asda

Location

Place ID	SB_SBW
Name	Sungei Gedong Camp
Address	430 Sungei Gedong Rd
City	Singapore 718916

Notes

No data available.



Thank you